QUALITY POLICY- ISO 17025

The **aconsa®** laboratory, as a testing laboratory, is fully aware that it is vital to ensure the quality of the tests it performs in an effective manner and within the limits of current legislation, avoiding the occurrence of non-conforming work during the performance of its activities, and that if non-conforming work should arise at any point, it must be identified and corrected as quickly as possible, for the benefit of the clients.

This commitment is established in its Quality Policy, in accordance with UNE-EN ISO/IEC 17025, based on the following principles:

- To work, at least in the activities subject to accreditation, at the level of importance defined by the international standard UNE-EN ISO/IEC 17025 on testing and calibration laboratories, to ensure compliance with applicable customer standards, regulations, and specifications.
- To ensure that its staff is aware of the relevance and importance of their activities and how they contribute to the achievement of the management system objectives.
- To participate in interlaboratory comparisons covering all test families subject to accreditation, in order to ensure the quality of the testing activities.
- To ensure that the activities carried out by the laboratory are performed impartially and objectively, and to guarantee its independence from any design, manufacturing, supply, installation, use, or maintenance activities that may compromise its technical judgment during testing.
- To establish, as a requirement for all personnel involved in activities related to the UNE-EN ISO/IEC 17025 standard, the obligation to accept and comply with the provisions of this ISO 17025 Quality Manual and the Quality System described therein.
- To provide the necessary material and human resources to achieve this Policy.

The laboratory must continuously improve the effectiveness of its Quality System through the application of this Policy, by setting quality objectives, analyzing audit results and data, implementing corrective and preventive actions, and performing management reviews.

The overall responsibility for properly implementing the ISO 17025 Quality System is delegated to the Laboratory Director, and the overall responsibility for overseeing the implementation, effectiveness, and improvement of said Quality System is delegated to the Quality Manager.

General Manager **aconsa®**

Firmado por XAVIER LIZANA ***9385** REP. ACONSA, S.L. ****7899* el día 25/07/2025 con un certificado emitido por XAVIER LIZANA 35093853Q REP. ACONSA\

Xavier Lizana Alcazo
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